



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

March 7, 2014

Date Complaint Received:	2/17/14
Complaint Received By:	Lisa Wesbrook
Provider Name and Location:	Allison DeBoef 107 14 Ave E Oskaloosa IA 52577

Complaint: Condition of the home, There was so much clutter the toddlers just learning to walk do not have the space to safely walk. Concerns stopped taking a medication needed. Had a concussion from a car accident and was not able to properly provide care.

Rule Basis: 110.5(1) Conditions in the home are safe, sanitary, and free of hazards, and 110.5(9)a Provider gives careful supervision at all times

Findings: In the last month Alison was in two car accidents. She did not have child care children with her at the time. She does not transport child care children. She went to the Emergency room, was checked out to see if she had a concussion. She did not have a concussion.. No other issues from the car accident. After the accident her mother helped her out for about a week. Her mother is her substitute provider. They usually provide care together except early am and late pm. Her mother opens Tuesday, Wednesday and Friday mornings and Monday and Thursday Allison opens the home.

Alison switched medical insurance plans. A few medications require prior approval and authorization from the new insurance company.. She is working with her doctors to get the correct medications that will work for her diagnosis and ones that the new insurance company will approve. Alison had the new physical form completed 1-2-14 and has it in her file, allowing her to provide child care.

Space is tight because of the number of toys in this home. That does not leave much floor space for toddlers to walk. They also had the second exit blocked with a table. Areas of danger are gated off from access to children.

Resolution: After observation of the home and interview with the provider there is nothing to substantiate the complaint. The space is cluttered with toys but there is nothing that would cause a major injury. Provider agreed to move some toys out of the program so they have better floor space and will do some rearranging so the space is used better and the second exit is not blocked. They will also try to pick up more frequently. Provider is working with her doctor and insurance company to obtain her medications as needed.

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If you have any questions regarding this matter feel free to contact me at The 319 892-6826 or email address lwesbro@dhs.state.ia.us.

Sincerely,

Lisa Wesbrook
Social Worker